

WITH MERCY, YOU HAVE OPTIONS

Last year alone, we served more than **667,000** people through Mercy Hospital emergency rooms. Many of those cases were very serious illnesses and injuries. But, not every situation requires a trip to the emergency room.

With Mercy, you have options based on how urgent and severe the problem is. Across the four states of **Arkansas, Kansas, Missouri and Oklahoma**, we offer care through more than **30 Mercy Convenient Care and Mercy Urgent Care locations** – in communities large and small.

CC

CONVENIENT CARE



Mercy Convenient Care

Mercy Convenient Care is a great choice when you can't get in to see your regular doctor. Stop by Mercy Convenient Care – no appointment necessary – to treat minor health issues, including:

- Coughs, colds and flu
- Sore throats
- Ear problems
- Urinary discomfort
- Minor skin conditions
- Minor injuries

COST

You can see a health care professional for about the same cost as a visit to your regular doctor.

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OR

UC

URGENT CARE



Mercy Urgent Care

For more serious conditions that might require stitches or X-rays, head to Mercy Urgent Care. Here we can treat all the conditions as our Convenient Care and more, including:

- Coughs, colds and flu
- Sore throats
- Ear problems
- Urinary discomfort
- Minor skin conditions
- Minor injuries
- Minor burns
- Sprains and strains
- Possible broken bones
- Simple cuts, puncture wounds
- Animal or insect bites
- Flu, strep or mono

Not all facilities are available in every Mercy community.

COST

The cost is higher than Convenient Care, but less than a visit to the ER.

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OR

ER

EMERGENCY ROOM



Mercy Hospital Emergency Room

Convenient and urgent care are not substitutes for the emergency room. For serious or life-threatening problems, such as many of the following, **call 911 immediately!**

- Severe breathing difficulty
- Chest pain
- Fast heartbeat (more than 120-150)
- Someone faints or is unresponsive
- Difficulty speaking
- Heavy bleeding
- Broken bones visible through the skin
- Drowning
- Choking
- Severe burns
- Allergic reaction with breathing difficulty
- Extremely hot or cold
- Poisoning or drug overdose
- New severe headache
- Sudden intense severe pain
- Sudden blindness/vision change

COST

For conditions that are not severe or life-threatening, the ER is your most expensive choice, with average co-pays of \$250 or more.

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To find the nearest Mercy Convenient Care, Urgent Care or Hospital Emergency Room, go to [mercy.net/FindCareNow](https://www.mercy.net/FindCareNow)

