

Transportation Resources – Lincoln County, St. Charles County and Warren County

(community resources for low income and uninsured)

Contents:

- *For Medicaid Patients*
- *For Non-Emergent Medical Trips*
- *General/Public Transit*
- *For Persons with Disabilities*
- *For Veterans*
- *Cabs*
- *Additional Resources and Referrals*

For Medicaid Patients

EMT (Express Medical Transport) St. Peters

2226 Trade Center Drive
St. Peters, MO 63376
844-743-3368 or 636-240-4410
<http://www.rideemt.com/>

Fees: Vary; no co-pay for Medicare or Medicaid patients
Services: Offers transportation for Medicaid and Medicare patients, elderly and disabled patients, and the general public; will transport anywhere.

LogistiCare

866-269-5927 (To make a reservation or ask questions)
573-751-2896 (Call to see if eligible for services)
www.logisticare.com

Fees: Free for Medicaid patients
Services: Non-emergency medical transport; gas reimbursement available. Must schedule ride at least 5 days in advance.

Medical Transportation Management (MTM)

636-561-5686
www.mtm-inc.net

Fees: Free for Medicaid patients
Services: Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride.

Non-Emergency Medical Transportation (NEMT)

1-800-695-5791 or 1-866-269-5927
<http://dss.mo.gov/mhd/participants/pages/medtrans.htm>

Fees: \$2 per ride (round trip or one way)
Services: Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

Aetna Better Health of Missouri

1-800-566-6444
<https://www.aetnabetterhealth.com/missouri>

Hours of Operation: Dependent on appointment
Fees: Free with Healthcare USA
Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Home State Health Plan

1-888-561-8747 or 1-855-694-4663
www.homestatehealth.com

Hours of Operation: Dependent on appointment
Fees: Free with Home State Health Plan
Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Missouri Care

1-800-695-5791
www.missouricare.com

Hours of Operation: 24 hrs/7 days a week
Fees: Free with Missouri Care
Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Straight Medicaid

1-866-269-5927
Hours of Operation: M-F 8:00 am-5:00 pm
Fees: Free with Medicaid

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

For Non-Emergent Medical Trips

ACC Medlink

1-800-550-1025

www.medic-trans.com

Hours of Operation: 24 hrs/7 days a week

Fees: Vary depending on distance and type of transport

Services: Offers non-emergency medical transport, bedside to bedside long distance ambulance, state to state and air medical services, and bariatric patient transport. Call at least 24 hours in advance to schedule a ride.

American Cancer Society “Road to Recovery”

1-800-227-2345

www.cancer.org

Hours of Operation: Dependent on appointment; call four days in advance.

Fees: None

Services: Offers transportation to-and-from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

Eastern Royal Medical Transport

877-925-2806

www.long-distance-medical-transport.com

Hours of Operation: 24 hrs/7 days a week

Fees: Vary based on distance and type of service

Services: Provides long distance non-emergency medical transport for patients needing transportation to their appointment.

Show Me Healthy Women Program Transportation Service

573-522-2845 or 1-866-726-9926

health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/

Fees: Free for qualifying women enrolled in the Show Me Healthy Women or WISEWOMAN Programs.

Services: Offers free transportation to medical appointments; call to see if eligible for service.

For Persons with Disabilities

Harris Westplex Transportation

584 Buckner Road

Wentzville, MO 63385

636-327-8917

Hours of Operation: 6:00am-6:00pm M-F

Will transport on weekends with advanced notice

Fees: Vary depending on destination

Services: Offers transportation for people in wheelchairs. Primarily services St. Charles County, but will make trips to Lincoln and Warren Counties as well. Call to schedule a ride.

General/Public Transit

iTNGateway – St. Charles

101 Compass Point Dr Suite A

St Charles, MO 63301

636-329-0888

www.ITNStCharles.org

Hours of Operation: 24 hrs/7 days a week

Fees: Vary – reduced rate if rider schedules a ride by 4:00pm on the day prior to their pickup.

Services: Offers door-to-door rides for any purpose for older adults (65+) or disabled persons. Must become a member to ride; call for an application or apply online. Annual membership rates are \$50 for individuals and \$75 for a family; customer must deposit at least \$50 into pre-paid Personal Transportation Account up front.

OATS – Northeast Region (Organized Alternative Transportation Service)

St. Charles, Franklin, Jefferson, and St. Louis counties, call:
314-888-6720 or 800-201-6287

Lincoln, Warren, and Pike counties, call:

800-654-6287 or 660-395-3041

www.oatstransit.org

Hours of Operation: 7:30am-5:00pm M-F(scheduling)

Call 48 hours in advance to schedule a ride

Fees: Donations accepted at end of trip

Services: Provides transportation for anyone, but elderly and disabled persons are given priority; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping; etc. **Available in Lincoln County, Warren County, St. Charles, Warrenton, Wentzville, Troy, Washington, Flint Hill, Harvester, O’Fallon, St. Peters, and St. Louis.**

The LINC Connecting Lincoln County -Operated by OATS

866-261-5462 or 636-528-2831
www.oatstransit.org/#!lincoln/c206x

Hours of Operation: Office open M-F, 9:00-11:30am, 12:30-3:00pm

Fees: \$2 each time a passenger boards the vehicle. Will transport to Montgomery, Warren, St Charles, St Louis County and City for medical appointments. \$10 round-trip, \$6 one-way

Services: Provides public transportation for all residents of Lincoln County regardless of age or income. Must call 1 day to 4 weeks in advance, must fill out a form to register to use the system. Must not be eligible for Medicaid transportation.

St. Charles Urban County Transportation Program – Operated by OATS

636-477-6600 ext. 1204
www.stcharlescountytransportation.net/urban-county.html

Hours of Operation: 6:00am-6:00pm, M-F

Fees: None

Services: Offers transportation to elderly and individuals with disabilities for necessary medical, shopping, and essential services. Individuals must reside within Unincorporated St. Charles County or the City Limits of Cottleville, Dardenne Prairie, Lake St. Louis, St. Paul, St. Peters, Weldon Spring, or Wentzville. Must apply online or by calling the number listed above. To schedule a ride, must call at least two business days before noon.

St. Peters Transportation Program – Operated by OATS

1 St. Peters Centre Blvd
 St. Peters, MO 63376
 636-477-6600 ext. 1365
www.stpetersmo.net

Hours of Operation: 6:00am – 6:00pm, Mon-Sat

Fees: None

Services: Offers transportation for medical trips, essential services, and shopping for residents of St. Peters who are elderly (62+), have a condition that disables them from driving, or is low-income (meeting HUD standards). Must apply online or call for application to be mailed. Call at least 24 hours in advance to schedule a ride.

SCAT Transit System

370 North Drive
 St. Charles, MO 63301
 636-949-3364

Hours of Operation: Local schedule runs 9:00am-4:00 pm, I-70 route runs 5:00am-7:00pm, M-F

Fees: \$0.50 for ages 6-62; \$0.25 for ages 62+, persons who are disabled, and/or persons with a Medicaid card; ages 6 and under ride free

Services: Serves the City of St. Charles and goes to the Metrolink North Hanley Station. Wheelchair accessible. Anyone wishing to be picked up or dropped off of a fixed/deviation route must call 24 hours in advance.

Cabs

Sedan St. Charles

134 Hickory Trail Dr
 Wentzville, MO 63385
 314-723-7433
www.sedanstcharles.com/

Hours of Operation: 7:00am-1:30am, 7 days a week

Fees: \$3 for pick up and \$2.25 per mile
 Wheelchair accessible vehicles available

St. Charles County Cab

5 Plackemeier Drive
 O'Fallon, MO 63366
 636-281-8080
www.stcharlescountycab.com/

Hours of Operation: 24 hrs/7 days a week

Fees: \$2/mile

St. Charles Yellow Cab

505 Jefferson
 St. Charles, MO 63301
 636-724-1234

Hours of Operation: 24 hrs/7 days a week

Fees: \$2.50 pick up charge plus \$2 per mile

[Additional Transportation Resources and Referrals](#)

MO Rides

636-359-4656

<http://morides.org>

Hours of Operation: Mon-Fri 8 am-4:30 pm

Fees: There is no fee to call MO Rides for assistance.

Services: MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

Rides In Sight

855-607-4337

www.ridesinsight.org

Hours of Operation: Call for referral 8:00am-8:00pm EST, M-F

Services: Rides In Sight provides information about senior transportation options in local communities throughout the United States.

vRide

800-826-7433

<http://www.vride.com>

Hours of Operation: 24 hrs/7 days a week **Fees:** Vary depending on location and distance of commute

Services: vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

United Way Information & Referral: Dial 2-1-1 or visit www.211helps.org to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.