



SOAR Class Presentation

The SOAR Program is free. The class presentation is a required 2-hour course designed to provide the observer information on the following topics before flight:

- SAFETY
- STRESS OF FLIGHT
- COMMUNICATIONS
- HELICOPTER OPERATIONS

Scheduling

Observers may schedule to ride from 0700 to dark, Monday – Saturday, mid-September through the end of May. Due to large numbers of requests to enter the SOAR program, each observer will be notified of acceptance into the program and when they may begin scheduling.

Inquires regarding the SOAR program may be made at William.armstrong@mercy.net or mailing to the Life Line administrative offices:

Mercy Life Line Air Medical Service

SOAR Program
1235 E. Cherokee | Springfield, MO 65804
417-820-5379

All flights are conducted by, and operational control over all aircraft is exercised solely by Metro Aviation, Inc.



Mercy Life Line Air Medical Service
SOAR Program
1235 E. Cherokee
Springfield, MO 65804



Mercy Life Line SOAR

**Student
Observation
And
Ride-Along Program**



Your life is our life's work.

mercy.net

SOAR

Student Observation And Ride-Along Program

Name _____ Age _____ Sex ☐ Male ☐ Female Height _____ Weight _____
Address _____ City _____ State _____ Zip _____
Home Phone _____ Work Phone _____ Email Address _____
Emergency Contact _____ Emergency Contact Phone _____
Licenses/Certification Level _____ (EMT, EMT-P, RN, MD, FF, LEO)
Job Title _____ Must be 18 years of age. Weight must be 200 lbs. or less.

I hereby certify this information is correct.

Signature _____ Date _____



SOAR

Student Observation And Ride-Along Program

Life Line is an air medical helicopter service dedicated to providing safe and rapid air transports of seriously ill or injured patients.

These patients are transported from either a referring hospital or accident scene to a tertiary care facility. Life Line services four areas, each consisting of 120 radius miles:

- **Life Line 1** in Branson West, Missouri
- **Life Line 2** in St. Robert, Missouri
- **Life Line 4** in Ft. Smith, Arkansas
- **Life Line 5** in Rogers, Arkansas

SOAR Program

The SOAR Program is structured to allow health professionals, law enforcement or related EMS personnel who meet specific requirements to accompany the Life Line flight team on missions. This program promotes an atmosphere of understanding and appreciation for every person or agency that provides quality care for the citizens we jointly serve.

Objectives

- Promotes better patient care.
- Provides an educational opportunity to obtain first-hand knowledge of all aspects of air medical missions that include on-scene or inter-facility transports of critically ill or injured patients.
- Creates a positive environment for facilitating a better working relationship between flight personnel and referring agencies.
- Provides the observer with general knowledge of helicopter safety.
- Encourages a cooperative spirit between Life Line flight crew and health care providers, law enforcement and EMS agencies.

Requirements

- Observers must be 18 years of age or older, weigh 200 lbs. or less, and be in good physical condition. If you are pregnant, a doctor's release is necessary.
- Observers must currently be active with a health care agency or emergency service provider and certified as one of the following: **EMT, EMT-P, Fire/Rescue personnel, Law Enforcement Officer, Communication Specialist, RN, MD or currently a student in these areas.**
- Observers must pre-register, sign a waiver indemnifying Mercy Health System and Life Line, and attend the SOAR Program class presentation.